Kentucky Flood Recovery

August 2, 2022

Key Messages

- FEMA's top priority is supporting the Commonwealth of Kentucky with life-safety, disaster response and recovery.
- With debris on the roads, electric and water systems impacted and search and rescue operations under way, we
 urge Kentuckians in the disaster-affected counties to follow instructions from local authorities to preserve life
 and public safety.
- President Biden has authorized FEMA to provide assistance to eligible households and communities as they begin recovery.

Major Disaster Declaration

Homeowners and renters in Breathitt, Clay, Knott, Letcher and Perry counties who had uninsured losses from the flooding that began July 26, 2022, may be eligible for federal disaster assistance from FEMA. FEMA may

provide financial help with temporary housing expenses, basic home repairs and other essential disaster-related needs.

You can apply with FEMA in several ways: Go online to <u>DisasterAssistance.gov</u>, call **800-621-3362**, or use the <u>FEMA app</u> for smartphones. If you use a relay service, such as video relay service (VRS), captioned telephone service or others, give FEMA the number for that service. Lines are open from 7 a.m. to 11 p.m. local time, seven days a week.



For an accessible video on how to apply for assistance go to youtube.com/watch?v=WZGpWI2RCNw.

Mobile Registration Centers

FEMA mobile registration centers are operating in **Breathitt, Clay, Knott, Letcher** and **Perry** counties to help survivors. FEMA representatives are at the centers to help with applications for federal assistance and provide information about other disaster recovery resources.





Centers are operating in these locations:

- Breathitt County, 421 Jett Drive, Jackson, KY 41339
- Clay County, Clay Community Center, 311 Highway 638, Manchester, KY 40962
- Knott County, Knott County Sportsplex, 450 Kenny Champion Loop #8765, Leburn, KY 41831
- Letcher County, Letcher County Recreation Center, 1505 Jenkins Rd., Whitesburg, KY 41858
- Perry County, Hazard Community and Technical College, 1 Community College Dr., Hazard, KY 41701

FEMA Individual Assistance

FEMA's Individual Assistance (IA) program is designed to help disaster survivors with basic, critical needs such as a safe, sanitary, and functional place to live while looking for a long-term or permanent housing solution. FEMA Individual Assistance cannot duplicate insurance or other sources of assistance.

Counties identified for Individual Assistance are **Breathitt, Clay, Knott, Letcher and Perry**. Additional counties are under review.

After you Apply

FEMA may contact you. Be aware that phone calls from FEMA may appear to come from unidentified numbers and make sure FEMA has your current contact information. FEMA may call to obtain more information for your application or to schedule an inspection of the damaged home.

Applicants for FEMA assistance will receive a letter from FEMA by mail or email. It is important to read it carefully because it will include the amount of any assistance FEMA may provide to you and information on the appropriate use of disaster assistance funds. You may need to submit additional information for FEMA to continue to process your application.

Examples of missing documentation may include proof of insurance coverage, settlement of insurance claims, proof of identity, proof of occupancy, proof of ownership, or proof that the damaged property was your primary residence at the time of the disaster. FEMA will work with applicants who do not have traditional documentation to find other means of providing verification.

For questions about the letter, can go online to <u>DisasterAssistance.gov</u> or call the FEMA Helpline at 800-621-3362.

DisasterAssistance.gov

Survivors are encouraged to set up a disaster account with FEMA online.

- Go to DisasterAssistance.gov.
- Select "Apply Online" and follow instructions. You will be asked for your Zip Code and connected to Kentucky flooding for disaster assistance.

- A PIN will be sent to the email address on file. You can then log into your account.
- Documents can be uploaded in the Upload Center.

No Charge for Services

FEMA and the U.S. Small Business Administration (SBA) never charge for application, home inspections, grants, disaster-loan applications or anything else.



If you believe you or a loved one are the victim of a scam or identity theft, report it immediately to your local police or sheriff's department, or contact the Office of the Attorney General by calling 502-696-5485 or visit their website at Natural Disaster Scams - Kentucky Attorney General. If you suspect fraudulent activity involving FEMA, you can report it to the FEMA Fraud Branch at: StopFEMAFraud@fema.dhs.gov. If someone is using your personal information to open new accounts, make a purchase or get a tax refund, report it at IdentityTheft.gov.

FEMA Public Assistance (PA)

The President approved a Major Disaster Declaration for the Commonwealth of Kentucky July 29, authorizing Public Assistance-Category B (emergency protective measures), including Direct Federal Assistance, for **Breathitt, Clay, Floyd, Johnson, Knott, Leslie, Letcher, Magoffin, Martin, Owsley, Perry, Pike** and **Wolfe** counties. Hazard Mitigation Grant Program is authorized statewide.

For guidance on debris removal processes, residents should contact local government officials.

Federal Support

- Five Urban Search and Rescue (US&R) teams with water rescue capabilities have been deployed to Kentucky.
- Eighteen tractor trailer truckloads of water and two truckloads of meals are being provided to the state of Kentucky for flood survivors.
- FEMA is working with federal partners including the U.S. Army Corps of Engineers, the U.S. Environmental Protection Agency, the U.S. Department of Health and Human Services, the U.S. Forest Service and the U.S. Small Business Administration.
- The Region 4 Regional Response Coordination Center is activated with support from all 15 Emergency Support Functions, the Department of Defense and the U.S. Coast Guard.

- A Region 4 Incident Management Assistance Team is deployed to the Kentucky Emergency Operations Center in Frankfort to support response activities and ensure there are no unmet needs.
- One Mobile Emergency Operations Vehicle with emergency communications capabilities is deployed to Frankfort.
 Five Mobile Communications Vehicles are providing secure and non-secure voice, video and data services for emergency response communications.
- One Initial Response Vehicle is deployed to Hazard.
- One Staging Management Team and Incident Support Base Teams are deployed.

U.S. Small Business Administration:



Long-term, low-interest disaster loans for homeowners, renters, businesses and nonprofit organizations from the U.S. Small Business Administration (SBA) are available to cover losses not fully compensated by insurance and other sources.

Applicants may apply online using the Electronic Loan Application (ELA) via the SBA's secure website at <u>disasterloanassistance.sba.gov/ela/s/</u>. Disaster loan information and application forms

can also be obtained by calling the SBA's Customer Service Center at 800-659-2955 (if you are deaf, hard of hearing, or have a speech disability, please dial 7-1-1 to access telecommunications relay services) or sending an email to DisasterCustomerService@sba.gov.

After you apply for disaster assistance from FEMA, you may be referred to the SBA. It is important to submit an application as soon as possible. If your application is approved, you are not obligated to accept an SBA loan. Failure to return the SBA application will disqualify you from other possible FEMA assistance, such as disaster-related car repairs, clothing, household items and other expenses.

To Donate

Governor Beshear has established the **Team Eastern Kentucky Flood Relief Fund** to assist those impacted by the flooding. All donations to the Team Eastern Kentucky Flood Relief Fund are tax-deductible and donors will receive a receipt for tax purposes after donating. If you want to donate to the fund, please visit <u>Team Eastern Kentucky Flood Relief Fund</u>.

To Report a Missing Person

If you have missing loved ones contact the KY State Police ksppubaff@ky.gov.

Coming Home

For an accessible video on returning to your home, please visit: Returning Home after a Flood - YouTube.